



# Vehicle History Report™

US \$39.99

## 2015 MERCEDES-BENZ ML350

VIN: 4JGDA5JB6FA452321  
 4 DOOR WAGON/SPORT UTILITY  
 3.5L V6 F DOHC 24V  
 GASOLINE  
 REAR WHEEL DRIVE



Branded Titles: Hail, Salvage



21 Service history records



3 Previous owners

Types of owners: Personal lease,  
Personal, Lease

Last owned in Louisiana

105,349 Last reported odometer  
reading

This CARFAX Vehicle History Report is based only on [information](#) supplied to CARFAX and available as of 5/23/22 at 2:56:57 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.



## Ownership History

The number of owners is estimated

|   | Owner 1        | Owner 2       | Owner 3   |
|---|----------------|---------------|-----------|
| Year purchased                          | 2014           | 2017          | 2022      |
| Type of owner                           | Personal lease | Personal      | Lease     |
| Estimated length of ownership           | 2 yrs. 10 mo.  | 3 yrs. 10 mo. | 1 month   |
| Owned in the following states/provinces | Louisiana      | Louisiana     | Louisiana |
| Estimated miles driven per year         | 9,587/yr       | 16,461/yr     | ---       |
| Last reported odometer reading          | 27,978         | 100,000       | 105,349   |



## Title History

CARFAX guarantees the information in this section

|  | Owner 1    | Owner 2    | Owner 3                        |
|--|------------|------------|--------------------------------|
| Salvage   Junk   Rebuilt   Fire   Flood   Hail   Lemon | No Problem | No Problem | <b>Alert!</b><br>Problem Found |
| Not Actual Mileage   Exceeds Mechanical Limits         | No Problem | No Problem | No Problem                     |



**ALERT!** - Severe problems were reported by a state Department of Motor Vehicles (DMV). This vehicle does not qualify for the CARFAX Buyback Guarantee.



## Additional History

Not all accidents / issues are reported to CARFAX

|  | Owner 1            | Owner 2                    | Owner 3                |
|--|--------------------|----------------------------|------------------------|
| <b>Total Loss</b><br>Total Loss Reported: 08/29/2021.  | No Issues Reported | <b>Total Loss Reported</b> | No New Issues Reported |
| <b>Structural Damage</b><br>CARFAX recommends that you have this vehicle inspected by a collision repair specialist. | No Issues Reported | No Issues Reported         | No Issues Reported     |

|  |                     |                          |                        |
|--|---------------------|--------------------------|------------------------|
| <b>Airbag Deployment</b><br>No airbag deployment reported to CARFAX.   | No Issues Reported  | No Issues Reported       | No Issues Reported     |
| <b>Odometer Check</b><br>No indication of an odometer rollback.  | No Issues Indicated | No Issues Indicated      | No Issues Indicated    |
| <b>Accident / Damage</b><br>DMV title problems reported. Accident reported: 08/31/2018. Damage reported: 03/24/2022. | No Issues Reported  | <b>Accident Reported</b> | <b>Severe Damage</b>   |
| <b>Manufacturer Recall</b><br>Check with an authorized Mercedes-Benz dealer for any open recalls.                    | No Recalls Reported | No Recalls Reported      | No Recalls Reported    |
| <b>Basic Warranty</b><br>Original manufacturer warranty likely voided by manufacturer.                               | Warranty Active     | Warranty Active          | <b>Warranty Voided</b> |



## Detailed History

## Owner 1

Purchased: 2014

Personal Lease Vehicle  
9,587 mi/yr

| Date       | Mileage | Source   | Comments  |
|------------|---------|--|---|
| 08/06/2014 | 5       | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br>★ 4.6 / 5.0<br><a href="#">997 Verified Reviews</a><br>♥ 11,795 Customer Favorites | <b>Vehicle serviced</b><br>- Pre-delivery inspection completed  |
| 08/13/2014 |         | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br>★ 4.6 / 5.0<br><a href="#">997 Verified Reviews</a><br>♥ 11,795 Customer Favorites | <b>Vehicle offered for sale</b>   |
| 09/11/2014 |         | Louisiana<br>Motor Vehicle Dept.   | <b>Vehicle purchase reported</b><br>- Titled or registered as personal lease vehicle  |
| 09/26/2014 | 19      | Louisiana<br>Motor Vehicle Dept.<br>Metairie, LA   | <b>Title issued or updated</b><br>- First owner reported<br>- Titled or registered as personal lease vehicle<br>- Loan or lien reported<br>- Vehicle color noted as White |
| 09/15/2015 | 11,416  | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br>★ 4.6 / 5.0<br><a href="#">997 Verified Reviews</a><br>♥ 11,795 Customer Favorites | <b>Vehicle serviced</b><br>- Recommended maintenance performed<br>- Computer reprogrammed<br>- Fluids checked<br>- Electrical system checked                              |
| 06/29/2016 |         | Louisiana<br>Motor Vehicle Dept.<br>Metairie, LA   | <b>Registration issued or renewed</b><br>- Titled or registered as personal lease vehicle<br>- Loan or lien reported<br>- Vehicle color noted as White                    |
| 10/12/2016 | 21,432  | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713   | <b>Vehicle serviced</b><br>- Recommended maintenance performed<br>- Battery charged   |

mbofno.com/

★ 4.6 / 5.0

[997 Verified Reviews](#) ✓

♥ 11,795 Customer Favorites

- Brake fluid flushed/changed
- Computer reprogrammed

11/29/2016 22,825 Mercedes-Benz of New Orleans  
Metairie, LA  
504-315-3713  
[mbofno.com/](#)  
★ 4.6 / 5.0  
[997 Verified Reviews](#) ✓  
♥ 11,795 Customer Favorites



Vehicle serviced

11/29/2016 22,831 Delta World Tire Co(Metairie)  
Metairie, LA  
504-888-7010  
[deltaworldtire.com/index.htm](#)  
★ 4.8 / 5.0  
[80 Verified Reviews](#) ✓  
♥ 40 Customer Favorites



Vehicle serviced

- Tire repaired

03/30/2017 25,327 Delta World Tire Co(Metairie)  
Metairie, LA  
504-888-7010  
[deltaworldtire.com/index.htm](#)  
★ 4.8 / 5.0  
[80 Verified Reviews](#) ✓  
♥ 40 Customer Favorites



Vehicle serviced

- Tire repaired

08/09/2017 27,921 Mercedes-Benz Financial Services  
Louisiana Lease vehicle returned to dealer

08/10/2017 Mercedes-Benz of New Orleans  
Metairie, LA  
504-315-3713  
[mbofno.com/](#)  
★ 4.6 / 5.0  
[997 Verified Reviews](#) ✓  
♥ 11,795 Customer Favorites

Vehicle offered for sale

08/30/2017 27,924 Mercedes-Benz of New Orleans  
Metairie, LA  
504-315-3713  
[mbofno.com/](#)  
★ 4.6 / 5.0  
[997 Verified Reviews](#) ✓  
♥ 11,795 Customer Favorites



Vehicle serviced

- Pre-delivery inspection completed
- Brake fluid flushed/changed
- Oil and filter changed
- Tire(s) balanced
- Tires rotated






Looks like this dealer serviced the car in order to prepare it for sale. That's a good thing!

08/30/2017 Mercedes-Benz Certified Pre-Owned Dealer  
Metairie, LA Offered for sale as a Mercedes-Benz Certified Pre-Owned Vehicle

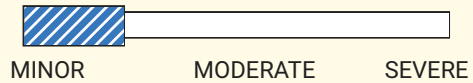
Mercedes-Benz **Certified**  
Pre-Owned Vehicles

|            |        |  |   |
|------------|--------|--|---|
| 09/13/2017 |        | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br>★ 4.6 / 5.0<br><a href="#">997 Verified Reviews</a> ✓<br>♥ 11,795 Customer Favorites |  <b>Vehicle serviced</b> |
| 10/20/2017 | 27,978 | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br>★ 4.6 / 5.0<br><a href="#">997 Verified Reviews</a> ✓<br>♥ 11,795 Customer Favorites | <b>Vehicle sold</b>   |

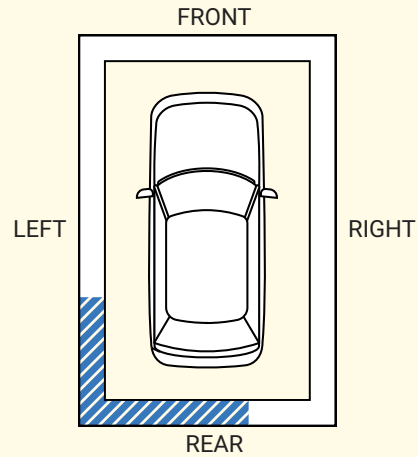
| Owner 2<br>Purchased: 2017 |         |  | Personal Vehicle<br>16,461 mi/yr   |
|----------------------------|---------|--|--|
| Date                       | Mileage | Source   | Comments   |
| 10/20/2017                 |         | Louisiana<br>Motor Vehicle Dept.   | <b>Vehicle purchase reported</b>   |
| 10/30/2017                 |         | Louisiana<br>Motor Vehicle Dept.<br>Bourg, LA  | <b>Title issued or updated</b><br>- New owner reported<br>- Vehicle color noted as White   |
| 03/02/2018                 | 39,118  | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br>★ 4.6 / 5.0<br><a href="#">997 Verified Reviews</a> ✓<br>♥ 11,795 Customer Favorites |  <b>Vehicle serviced</b><br>- Recommended maintenance performed<br>- Oil and filter changed   |
| 03/21/2018                 | 40,300  | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br>★ 4.6 / 5.0<br><a href="#">997 Verified Reviews</a> ✓<br>♥ 11,795 Customer Favorites |  <b>Vehicle serviced</b><br>- Light bulb(s) replaced  |
| 08/31/2018                 |         | Damage Report  |  <b>Accident reported: minor damage</b><br>- Vehicle involved in a rear-end collision with another motor vehicle<br>- Damage to left rear<br>- Damage to rear<br>- Airbags did not deploy |




























### Damage Severity Scale ⓘ



### Damage Location



|            |        |   |   |
|------------|--------|---|---|
| 09/24/2018 | 50,412 | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br>★ 4.6 / 5.0<br><a href="#">997 Verified Reviews</a> ✓<br>♥ 11,795 Customer Favorites                  | Vehicle serviced  |
| 11/07/2018 | 53,768 | Tom's Service Station<br>Golden Meadow, LA<br>985-475-7980<br><a href="http://tomsservicestation.com/">tomsservicestation.com/</a><br>★ 5.0 / 5.0<br><a href="#">13 Verified Reviews</a> ✓<br>♥ 14 Customer Favorites | Vehicle serviced<br>- Rear brake pads replaced  |
| 02/28/2019 | 60,707 | Tom's Service Station<br>Golden Meadow, LA<br>985-475-7980<br><a href="http://tomsservicestation.com/">tomsservicestation.com/</a><br>★ 5.0 / 5.0<br><a href="#">13 Verified Reviews</a> ✓<br>♥ 14 Customer Favorites | Vehicle serviced<br>- Tire condition and pressure checked   |
| 04/16/2019 | 63,285 | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br>★ 4.6 / 5.0<br><a href="#">997 Verified Reviews</a> ✓<br>♥ 11,795 Customer Favorites                  | Vehicle serviced  |
| 07/05/2019 | 68,193 | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br>★ 4.6 / 5.0<br><a href="#">997 Verified Reviews</a> ✓<br>♥ 11,795 Customer Favorites                  | Vehicle serviced<br>- Brake fluid flushed/changed<br>- Brakes checked<br>- Cabin air filter checked |

|            |        |  |   |
|------------|--------|--|---|
|            |        |  <b>4.6 / 5.0</b><br><a href="#">997 Verified Reviews</a> <br> <b>11,795</b> Customer Favorites  |  <b>Vehicle serviced</b><br>- Fluids checked<br>- Oil and filter changed<br>- Tire condition and pressure checked<br>- Battery charged<br>- Rear differential fluid flushed/changed<br>- Transmission fluid changed<br>- Transmission serviced<br>- Computer reprogrammed   |
| 07/29/2019 | 68,876 | Tom's Service Station<br>Golden Meadow, LA<br>985-475-7980<br><a href="http://tomsservicestation.com/">tomsservicestation.com/</a><br> <b>5.0 / 5.0</b><br><a href="#">13 Verified Reviews</a> <br> <b>14</b> Customer Favorites      |  <b>Vehicle serviced</b><br>- Front brake pads replaced  |
| 02/17/2020 |        | Louisiana<br>Motor Vehicle Dept.<br>Bourg, LA  | <b>Registration issued or renewed</b><br>- Vehicle color noted as White   |
| 01/05/2021 | 86,571 | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br> <b>4.6 / 5.0</b><br><a href="#">997 Verified Reviews</a> <br> <b>11,795</b> Customer Favorites                       |  <b>Vehicle serviced</b><br>- Maintenance inspection completed<br>- Brakes checked<br>- Cabin air filter checked<br>- Fluids checked<br>- Oil and filter changed<br>- Brake fluid flushed/changed<br>- Tire condition and pressure checked<br>- Wiper(s) replaced<br>- Tires rotated   |
| 05/06/2021 | 91,479 | Tom's Service Station<br>Golden Meadow, LA<br>985-475-7980<br><a href="http://tomsservicestation.com/">tomsservicestation.com/</a><br> <b>5.0 / 5.0</b><br><a href="#">13 Verified Reviews</a> <br> <b>14</b> Customer Favorites |  <b>Vehicle serviced</b><br>- Battery/charging system checked  |
| 08/29/2021 |        | Louisiana<br>Motor Vehicle Dept.   | <b>Vehicle purchase reported</b>  |
| 08/29/2021 |        | Damage Report  |  <b>TOTAL LOSS VEHICLE</b><br>- Vehicle declared a total loss by an insurance company<br>- Non-collision damage reported<br><br><div>  <div> <p>There are many reasons an insurance company will declare a vehicle a total loss. Have this vehicle inspected by a qualified technician before you buy. <a href="#">Learn More</a></p> </div> </div> |
| 11/12/2021 | 97,871 | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br> <b>4.6 / 5.0</b><br><a href="#">997 Verified Reviews</a> <br> <b>11,795</b> Customer Favorites                 |  <b>Vehicle serviced</b><br>- Brakes checked<br>- Fluids checked<br>- Oil and filter changed<br>- Tire condition and pressure checked<br>- Battery replaced<br>- Battery/charging system checked   |
| 11/26/2021 | 98,562 | Mercedes-Benz of New Orleans<br>Metairie, LA<br>504-315-3713<br><a href="http://mbofno.com/">mbofno.com/</a><br> <b>4.6 / 5.0</b><br><a href="#">997 Verified Reviews</a> <br>Customer   |  <b>Vehicle serviced</b><br>- Maintenance inspection completed<br>- Engine checked<br>- Electrical system checked<br>- Drivability/performance checked<br>- Engine/powertrain computer/module checked<br>- Engine/powertrain computer/module reprogrammed  |

## Favorites

03/24/2022

Damage Report



Damage reported: minor damage

## Damage Severity Scale



MINOR

MODERATE

SEVERE



04/06/2022

100,000

Mercedes-Benz of New Orleans  
Metairie, LA  
504-315-3713  
[mbofno.com/](http://mbofno.com/)

★ 4.6 / 5.0

997 Verified Reviews

♥ 11,795

Customer  
Favorites

Vehicle serviced

## Owner 3

Lease Vehicle

Purchased: 2022

| Date       | Mileage | Source                                       | Comments   |
|------------|---------|--|--|
| 04/22/2022 | 105,349 | Louisiana Motor Vehicle Dept.<br>Sulphur, LA | <b>New owner reported</b><br>- <b>SALVAGE TITLE/CERTIFICATE ISSUED</b><br>- <b>HAIL DAMAGE TITLE ISSUED</b><br>- Titled or registered as lease vehicle<br>- Vehicle color noted as White |

04/22/2022

105,349

Louisiana  
Motor Vehicle Dept.  
Sulphur, LA



**New owner reported**  
- **SALVAGE TITLE/CERTIFICATE ISSUED**  
- **HAIL DAMAGE TITLE ISSUED**  
- Titled or registered as lease vehicle  
- Vehicle color noted as White

Have Questions? Please visit our Help Center at [www.carfax.com](http://www.carfax.com).

## Glossary

## Accident Indicator

CARFAX receives information about accidents in all 50 states, the District of Columbia and Canada.

Not every accident is reported to CARFAX. As details about the accident become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- According to the National Safety Council, Injury Facts, 2021 edition, 5% of the 276 million registered vehicles in the U.S. were involved in an accident in 2019. Over 77% of these were considered minor or moderate.
- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 5/23/22 at 2:56:57 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

## Damage Indicator

Damage can be a result of many different types of events. Examples include contact with objects (other cars, trees, traffic signs, road debris, etc), vandalism, or weather-related events. Not every damage event is reported to CARFAX. As details about the damage event become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 5/23/22 at 2:56:57 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

## Damage Severity

Damage events result in one of the following severity levels:

- Minor: Generally, minor damage is cosmetic (including dents or scratches), may only require reconditioning, and typically does not compromise a vehicle's operation and/or safety.
- Moderate: Moderate damage may affect multiple components of the vehicle and may impair the vehicle's operation and/or safety.
- Severe: Severe damage usually affects multiple components of the vehicle and is likely to compromise the vehicle's operation and/or safety.

CARFAX recommends getting a pre-purchase inspection at a certified collision repair facility.

**First Owner**

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

**Hail Damage Title**

The vehicle sustained major damage due to hail. In most states, hail damage titles are issued when the cost of repairing the vehicle for safe operation exceeds its fair market value.

**Lease**

When someone leases a car from a dealer, the dealer actually sells the vehicle to a leasing company. The leasing company then collects payments for the vehicle from the new owner for 24, 36, 48 or more months. A leasing company can be an independent car dealer or a car manufacturer.

**New Owner Reported**

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

**Ownership History**

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

**Salvage Title**

A Salvage Title is issued on a vehicle damaged to the extent that the cost of repairing the vehicle exceeds approximately 75% of its pre-damage value. This damage threshold may vary by state. Some states treat Junk titles the same as Salvage but the majority use this title to indicate that a vehicle is not road worthy and cannot be titled again in that state. The following eleven states also use Salvage titles to identify stolen vehicles - AZ, FL, GA, IL, MD, MN, NJ, NM, NY, OK and OR.

**Title Issued**

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

**Total Loss Vehicle**

An insurance or fleet company declares a vehicle a total loss when a claim exceeds approximately 75% of its pre-damage value or if the vehicle is stolen and not recovered. This damage threshold varies by company. These companies typically take possession and obtain the title. Not all total loss vehicles result in a DMV-reported branded title. This may occur when an insurance company's definition of a total loss is different than the state DMV's definition for a branded title or when the owner of the vehicle is a self-insured company, like a fleet or rental company.

Follow Us:



[facebook.com/CARFAX](https://www.facebook.com/CARFAX)



[@CARFAXinc](https://twitter.com/CARFAXinc)



About CARFAX

CARFAX DEPENDS ON ITS SOURCES FOR THE ACCURACY AND RELIABILITY OF ITS INFORMATION. THEREFORE, NO RESPONSIBILITY IS ASSUMED BY CARFAX OR ITS AGENTS FOR ERRORS OR OMISSIONS IN THIS REPORT. CARFAX FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

© 2022 CARFAX, Inc., part of S&P Global. All rights reserved.  
5/23/22 2:56:57 PM (CDT)